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Proposed Amendments to the Claims:

1. (Currently Amended) A method for product optimization, the method comprising:

identifying at least one aspect of a product that is critical to customer satisfaction and a target value for at least one aspect;

characterizing the at least one aspect in terms of at least one contributing factor y, and characterizing the at least one contributing factor y in terms of at least one control factor x; and wherein the at least one contributing factor y is additionally characterized in terms of at least one contributing noise factor y and a transfer function y = f(x, n); and

adjusting nominal design values for the at least one control factor \underline{x} such that variability in the at least one contributing factor \underline{y} is minimized and the target value for the at least one aspect is attained.

- 2. (Cancelled)
- (Cancelled)
- 4. (Original) The method of claim 1 wherein the at least one aspect and target value for the at least one aspect are identified based on consumer insight.
- 5. (Original) The method of claim 1 further comprising identifying a target value for the at least one aspect in an aged condition; and minimizing variability in the at least one contributing factor such that the target value for the at least one aspect in the aged condition is attained.
- 6. (Original) The method of claim 1 additionally comprising minimizing variability in the at least one contributing factor by reducing variability in the at least one control factor.

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- 7. (Original) The method of claim 1 wherein the variability in the at least one contributing factor is reduced to a 6 σ level.
- 8. (Original) The method of claim 1 further comprising assessing the extent to which the target value is attained over the product life.
- 9. (Currently Amended) A computer-implemented system for facilitating product optimization, the system configured to:

receive input defining a transfer function characterizing a contributing factor y to a product aspect that is critical to customer satisfaction in terms of at least one control factor x for the contributing factor y;

receive input defining a nominal design value and a variability value for the at least one control factor x; and

output a mean and variability value for the contributing factor y based on the transfer function and the nominal and variability values for the at least one control factor x wherein a transfer function y = f(x, n) characterizes the contributing factor y in terms of the at least one control factor x and at least one noise factor y, the system additionally configured to receive input defining a nominal value and a variability value for each at least one noise factor y and output a nominal and a variability value for the contributing factory based on the transfer function, the nominal design value and variability value for the at least one control factor x and the nominal value and the variability value for the at least one noise factor y.

10. (Cancelled)

11. (Original) The system of claim 9 wherein the variability in the contributing factor is reduced in response to input adjusting the nominal design value(s) for the at least one control factor.

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- 12. (Original) The system of claim 9 wherein the variability in the contributing factor is reduced in response to input reducing the variability value(s) for the at least one control factor.
- 13. (Original) The system of claim 11 or 12 wherein the variability of the contributing factor is reduced to a 6σ level.
- 14. (Currently Amended) A method for product optimization, the method comprising:
- a step for identifying at least one aspect of a product that is critical to customer satisfaction and a target value for the at least one aspect;
- a step for characterizing the at least one aspect in terms of at least one contributing factor;
- a step for characterizing the at least one contributing factor in terms of at least one control factor wherein the step for characterizing the at least one contributing factor involves a step for defining a transfer function; [[and]]
- a step for characterizing the at least one contributing factor in terms of at least one noise factor; and
- a step for minimizing variability in the at least one contributing factor such that the target value for the aspect is attained.
- 15. (Original) The method of claim 14 wherein the step for minimizing variability in the at least one contributing factor involves adjusting a nominal design value for the at least one control factor.
 - 16. (Cancelled)
 - 17. (Cancelled)

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- 18. (Original) The method of claim 14 wherein the step for minimizing variability in the at least one contributing factor involves reducing variability in the at least one control factor.
- 19. (Original) The method of claim 14 additionally comprising a step for assessing the extent to which the target value for the aspect is attained over the product life.
- 20. (Currently Amended) A computer-implemented system for facilitating product optimization, the system comprising:

a means for receiving a transfer function characterizing a contributing factor to a product aspect that is critical to customer satisfaction in terms of at least one control factor for the contributing factor;

a means for receiving a nominal design value and a variability value for the at least one control factor; [[and]]

a means for computing a mean and variability value for the contributing factor based on the transfer function and the nominal design and variability values for the at least one control factor; and

a means for defining a nominal value and a variability value for at least one noise factor wherein the mean and variability values for the contributing factor are computed based on a transfer function, the nominal design and variability values for the at least one control factor and a nominal and variability value for the at least one noise factor.

21. (Cancelled)